

TO ST/SD

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

05-16-01

PATENT APPLICATION  
ATTORNEY DOCKET NO. 70006679-1

IN THE U.S. PATENT AND TRADEMARK OFFICE  
Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS  
Washington, D.C. 20231

Sir:

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n):  Utility     Design

original patent application,

continuation-in-part application

JC868 U.S. PTO  
09/05/105  
05/15/01

INVENTOR(S): Hariharakrishnan MANNARSAMY

TITLE: A Helpdesk System And Method

Enclosed are:

- The Declaration and Power of Attorney.     signed     unsigned or partially signed  
 2 sheets of drawings (one set)     Associate Power of Attorney  
 Form PTO-1449     Information Disclosure Statement and Form PTO-1449  
 Priority document(s)     (Other) \_\_\_\_\_ (fee \$ \_\_\_\_\_)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY				
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS
TOTAL CLAIMS	10 — 20	0	X \$18	\$ 0
INDEPENDENT CLAIMS	4 — 3	1	X \$80	\$ 80
ANY MULTIPLE DEPENDENT CLAIMS	0		\$270	\$ 0
BASIC FEE: Design (\$320.00 ); Utility (\$710.00 )				\$ 710
TOTAL FILING FEE				\$ 790
OTHER FEES				\$
TOTAL CHARGES TO DEPOSIT ACCOUNT				\$ 790

Charge \$ 790 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EIO13843345US

Date of Deposit May 15 2001

Respectfully submitted,

Hariharakrishnan MANNARSAMY

By Edward Maker II

Edward Maker II

Attorney/Agent for Applicant(s)

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Date: 14 May 2001

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